

## Terms and conditions - Casa Margarita

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### **Prices**

All rates are on a self-catering basis

### **Reservations, Amendments to Reservations, Cancellation**

-We can not confirm a booking without a deposit equal to 50% of the total rental value, it is required to guarantee a reservation. Cancellations can have a significant impact on us. If a cancellation occurs within 60 days of arrival, you will be charged in full unless we are able to re-let the property.

-We would recommend that guests purchase suitable holiday / cancellation insurance to cover for this eventuality.

-Booking deposits/reservations can be paid for using PayPal or bank transfer.

You must be able to enter into a legally binding contract and be over 18yrs to make a booking or reservation.

-To amend or Cancel Your Booking, please email or call us. We will ask that any requested changes are notified to us in writing.

-In the rare case that due to unforeseen circumstances we cannot deliver the property, you will be offered alternative accommodation.

### **Casa Margarita & Guest Responsibilities**

-We reserve the right to terminate your booking immediately without being liable for any refund or compensation where you engage in unacceptable behavior that causes a disturbance or nuisance to neighbors or violate the rules or statutes in place to secure well being of all guests and neighbors.

-Other than for death or personal injury caused by our negligence or misrepresentation, our total liability to you is limited to the price of the booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will we be responsible for any indirect or special damages.

-We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond our reasonable control.

-You are responsible for any damage or loss caused to us or our property by your actions, omission, default or neglect and you agree to indemnify us the amount reasonably required to make good or remedy any such damage or loss over and above the security deposit. If no damages are incurred the security deposit will be refunded in full by the method that it was paid.

***Smoking, Pets and Guest Restrictions***

We operate a strict non-smoking policy inside the establishment and request that all guests respect our wishes, you may smoke in any of the open air areas. Should you choose to ignore this policy, you will be asked to leave and charged in full for your booking plus an additional 200 euros for specialist cleaning of the house. Payment will be taken from the card used to secure the property plus the card fee.

We love animals and accommodate pets, but request that guests do not allow their animals on the furniture or beds. Pets are also not allowed in the pool enclosure. All excrement MUST be collected and disposed of properly by the pet's owner. We do not allow unregistered guests on our premises at any time without our express consent.

***Data Protection***

We may process the information you provide to us for the purposes notified to us by the Information Commissioner. By making a booking, you consent to this processing of information. We are registered with the ICO as a data holder. We will not use your data except with your prior permission.

***Acceptance of Terms and Conditions***

Unless expressly agreed in writing, by making a reservation with Casa Margarita you are accepting these Booking Terms in full.